

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	2142	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/06/19 21:32
L2	442	(consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/19 21:40
L3	175	(customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/19 21:39
L5	1801	customer near (interaction service) near (center location)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/19 21:34
L6	1	((customer consumer) near (interaction service) near (center location) and channel and (consumer customer) near (profile value score)).clm.	US-PGPUB	OR	ON	2007/06/19 21:39
L7	0	((consumer customer) and (interaction service) near (center location) and distribution near (channel outlet)).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/19 21:40
L8	2	"6389400".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/19 21:41
L9	28	("4964077"   "5115501"   "5204968"   "5206903"   "5263167"   "5299260"   "5327529"   "5335269"   "5388198"   "5420975"   "5519772"   "5535321"   "5537470"   "5561711"   "5594791"   "5600781"   "5657383"   "5684870"   "5684872"   "5710884"   "5825869"   "5903641"   "5923745"   "5953406"   "6044355"   "6134530"   "6163607"   "6173053").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2007/06/19 21:41
L10	27	("6389400").URPN.	USPAT	OR	OFF	2007/06/19 21:41
L11	0	"20010054064"	USPAT	OR	OFF	2007/06/19 21:42

## EAST Search History

L12	1	"20010054064"	US-PGPUB; USPAT	OR	OFF	2007/06/19 21:42
L13	(12)	("2001/0054064").URPN.	USPAT	OR	OFF	2007/06/19 21:42

*SEARCHED TITLES, ABSTRACTS, AND/OR KLIC*

S1 3196 SELECT ((CUSTOMER? ? OR CONSUMER? ?)(3N) (INTERACTION? ? OR SERVICE?  
?) (3N) (CENTER? ? OR LOCATION? ?)) (2S) (CHANNEL? ?) (2S)((CONSUMER? ? OR CUSTOMER? ?)  
(2N) (PROFILE? ? OR VALUE? ? OR SCORE? ?))

S1 3196 SELECT ((CUSTOMER? ? OR CONSUMER? ?)(3N) (INTERACTION? ? OR SERVICE?  
?) (3N) (CENTER? ? OR LOCATION? ?)) (2S) (CHANNEL? ?) (2S)((CONSUMER? ? OR CUSTOMER? ?)  
(2N) (PROFILE? ? OR VALUE? ? OR SCORE? ?))

S2 316 S S1 AND PY<2000

781 0

813	8
990	0
991	0
996	0

S2 316 S S1 AND PY<2000

9	2
13	4
15	12
16	15
20	11
47	0
75	2
88	0
133	0
135	0

S3 170 S S2 AND PY<1999

SEARCHED TITLES AND KLIC